



Release 3.1.18

CHANGES FOR PLAYERS

This document describes the latest changes that are relevant for players (there are other things for clubs & tournament organisers too – see separate documents in those sections).

1. Player searches now also show Home Club

Now more players are registered with My ABF we have had situations where there are multiple players with the same name. Once or twice this has caused the wrong player to be included in a Congress entry.

Searches for players now display the Home Club of the player as well as the ABF number – this should make it easier to ensure you are selecting the right person.

The screenshot shows a 'Member Lookup' search form. At the top, there is a search icon and the text 'Member Lookup' with a close button (X). Below this are three input fields: 'Last Name' with the value 'gros', 'First Name', and 'ABF Number'. A 'SEARCH' button is located to the right of the 'ABF Number' field. Below the search fields, there is a section titled 'Matches' which displays three search results in a grid. Each result is enclosed in a box and contains the player's name, ABF number, and home club.

Matches	
John Grosvenor 335533 Tasmanian Bridge Association	Mardi Grosvenor 1071981 Tasmanian Bridge Association
Hugh Grosvenor 161871 Tasmanian Bridge Association	

Note that you may need to extend the search criteria a little to get this to appear in full. If you just type the first few letters of a name the number of possible matches may be quite large and in that case the system does not display all the Home Club information (it currently needs to go to the ABF masterpoint centre to identify home club). As you type more of the name to narrow down who you are looking for, the home club of matching players should then display.

2. Inclusion of product area in help desk tickets when logged out

It is possible to contact My ABF support from outside the system – i.e. when not logged in. Previously, however, when doing this there was no way to select what area of the product your query related to. This information helps us classify the incoming issues and report what areas get the most queries. It has therefore now been added to the Contact Us page as shown below. Select the area of My ABF most suited to your query before submitting it.

Contact Us

Your name:

Your email address:

Subject:

Area: **Other** ▼

- Bridge Credits
- Congress Admin
- Congress Entry
- Club Admin
- Forums
- Masterpoints
- Notifications
- Other**
- Payments/Refunds
- Profile/Settings
- Registration
- Security

Description:

SEND

3. Light grey text has been darkened

In some areas of My ABF the text used has been quite light and this has proved hard for some people to read. We have attempted to darken this (there are limits within the underlying template used to generate the screens for My ABF).

4. Changing of wording for Settings regarding SMS notifications

The wording of the Settings page about notifications has now been clarified to remove references to SMS notifications and include reference to the My ABF App (with links to the relevant App stores).

5. Club results now sort properly

Previously not all club session results were displayed in chronological order. This has now been rectified.